Overview service subscriptions BE (en)

An AED requires regular maintenance for example, after deployment, in the event of a malfunction, or for a software update. With a service subscription from AED-Partner, you are assured of a ready-to-use AED, rapid assistance following deployment, and complete peace of mind regarding maintenance. We offer various options for this; you decide which level of support suits you best.

			Most popular	
	Basis Advice and support	**Plus** Including replacement of parts	**All-in** Full onsite maintenance	**All-in Remote** Maximum security thanks to 24/7 monitoring
Customer Service Center for questions and advice	✓	✓	✓	✓
Available 24/7 to report an AED deployment. Call: +31 (0)499 - 490016	✓	✓	✓	✓
Following a report of AED deployment, we ensure that the AED is ready for use again within 6 hours (electrodes included)	✓	✓	✓	✓
Reading out ECG data (at the request of a medical specialist)	✓	✓	✓	✓
In the event of a technical defect, you will receive a temporary replacement AED within 48 hours (excluding recalls or software updates)	✓	✓	✓	✓
We will inform you in advance when preventive maintenance and/or the replacement of parts is necessary	✓	✓	✓	✓
Includes replacement consumable parts; with a Plus subscription, shipping by mail; with an All-in subscription, on-site replacement		✓	✓	✓
Annual on-site AED inspection			✓	✓
24/7 automatic monitoring of AED status. Malfunctions, battery issues, and maintenance alerts are automatically reported.				✓
	€ 65,25	**€ 165,-**	**€ 219,-**	**€ 265,-**

Prices exclude 6% VAT per AED per year