Overview service subscriptions NL (en)

An AED requires regular maintenance for example, after deployment, in the event of a malfunction, or for a software update. With a service subscription from AED-Partner, you are assured of a ready-to-use AED, rapid assistance following deployment, and complete peace of mind regarding maintenance. We offer various options for this; you decide which level of support suits you best.

	Basis Advice and support	Extra Quickly ready for use after deployment	Plus Including replacement of parts	Most popular All-in Full onsite maintenance	All-in Remote Maximum security thanks to 24/7 monitoring
Customer Service Center for questions and advice	✓	✓	✓	✓	✓
Available 24/7 to report an AED deployment. Call: +31 (0)499 - 490016	✓	✓	✓	✓	✓
Following a report of AED deployment, we ensure that the AED is ready for use again within 6 hours (electrodes included)	✓	✓	✓	✓	✓
Reading out ECG data (at the request of a medical specialist)	✓	✓	✓	✓	✓
In the event of a technical defect, you will receive a temporary replacement AED within 48 hours (excluding recalls or software updates)	✓	✓	✓	✓	✓
We will inform you in advance when preventive maintenance and/or the replacement of parts is necessary	✓	✓	✓	✓	✓
Annual on-site AED inspection		✓		✓	✓
Includes replacement consumable parts; with a Plus subscription, shipping by mail; with an All-in subscription, on-site replacement			✓	✓	✓
24/7 automatic monitoring of AED status. Malfunctions, battery issues, and maintenance alerts are automatically reported.					✓
	Starting price **€ 65,25**	Starting price **€ 124,-**	Starting price **€ 153,-**	Starting price **€ 211,50**	Starting price **€ 282,-**

Prices exclude 9% VAT per AED per year