WEBSITE PRIVACY STATEMENT

Website Privacy Statement

AED-Partner makes every effort to protect the privacy of visitors to our website(s) ("Websites"). It is important that our users understand how we collect, use and disclose Personal Data (as defined below). This Privacy Statement ("Statement") has been prepared to inform you about how we process your personal data and what choices you can make when using our Websites.

"Our", "us", "we" or "AED-Partner" in this Statement refer to AED-Partner and its operating companies, where applicable. Under applicable data protection legislation, AED-Partner acts as the data controller responsible for how and why your personal data is processed when you visit our Websites.

What personal data does AED-Partner collect? How does AED-Partner collect such personal data?

"Personal Data" means information by which a natural person is or can be identified, either directly or indirectly. This may include your name, postal address, the company for which you work, telephone number, email address, information about your preferences regarding how you wish to communicate with us, your comments and questions, and technical information about the devices you use to access our website or the product you register (e.g. a device identifier), or the person/company that installed or maintains it. AED-Partner collects, uses and processes your Personal Data when you submit a form or request, or register a product with us, in order to provide you with more information about AED-Partner's services and products.

The collection of Personal Data will be transparent to you, and you will have the opportunity to decide whether or not to provide it. Please note, however, that if you choose not to provide the requested Personal Data, AED-Partner may not be able to provide you with the information, services and/or products you have requested.

AED-Partner may also collect certain Personal Data through your use of our Websites, such as device identifiers, IP addresses and log files. For more information on "How does AED-Partner use cookies or other tracking technologies?", please see below.

This Statement applies to all information we collect about you, including information we collect directly from you, information we collect automatically, information we collect through our Websites and information we collect from third parties.

You can make choices regarding the technology you use and the data you share. When we ask you to provide personal data, you may refuse. We may also be legally required to

collect personal data or to enter into or perform a contract with you, and if you do not provide the data, we will not be able to enter into that contract; or, if this relates to an existing product that you use, we may suspend or cancel it. We will notify you in a timely manner if this is the case.

Why does AED-Partner collect your Personal Data?

Purpose	Information	Justification
To provide you with the requested information and answer your questions, including directing you to the appropriate AED-Partner website.	Nature of request, AED-Partner area, customer number (if an existing customer), contact information, message content and IP address.	Legitimate interest
To process and deliver your order for our products and/or services.	Contact information, shipping or delivery address, and content.	Performance of a contract
To respond to your request or further process your submitted form.	Nature of request, AED-Partner area, customer number (if an existing customer), contact information, message content and IP address.	Legitimate interest
To analyse your behaviour on our Websites in order to improve our products, services and Websites.	IP address, [log files]	Legitimate interest; Consent (where your consent is legally required)
To respond to a lawful legal request from law enforcement authorities or other government authorities.	Contact information	Compliance with legal obligations
To conduct investigations to ensure compliance with legal obligations and to comply with them.	Contact information	Compliance with legal obligations

Where we rely on legitimate interest as the legal basis, we have balanced your rights and freedoms against your interests and those of third parties and have determined that your rights are not infringed. Legitimate interest means that your Personal Data is processed for your own interests or for the interests of third parties. These may be commercial interests, individual interests or broader societal interests.

Where is Personal Data stored?

Because AED-Partner is part of API Group, a global company with locations in many different countries, your Personal Data may be transferred to, stored in and/or accessible from countries other than your own country in order to achieve the purposes stated above. The countries to which your data may be transferred include the United States, the Member States of the European Economic Area ("EEA"), the United Kingdom, Switzerland, Canada, Australia, New Zealand, China, Hong Kong, Macau, Singapore, India, Thailand and the United Arab Emirates.

This means that, if you are located in the EEA or the UK, the personal data we process about you may be transferred to, stored in, or processed at a destination outside the EEA or the UK, as applicable. It may also be processed by staff operating outside the EEA or the UK, as applicable, who work for us, companies within our group or our external service providers. If you are located outside the EEA or the UK, the personal data we process about you may be transferred to or stored in a destination outside the jurisdiction in which you are located.

We will share your Personal Data in accordance with applicable legal requirements, including, where necessary, by entering into standard contractual clauses (or equivalent measures) with the foreign entity receiving the personal data, and only to the extent necessary for the purposes for which the Personal Data is collected, as set out above. If you would like more information about the specific mechanism we use when sharing your Personal Data outside the EEA and/or the UK (or, if you are located outside the EEA and/or the UK, outside the jurisdiction in which you are located), please contact us using the details provided below.

Does AED-Partner use Personal Data to contact you?

If you have given your consent to receive marketing communications, AED-Partner may use the Personal Data you have provided to contact you about products, services, promotions, special offers, surveys and other information that may be relevant to you. If you do not wish to receive such communications in the future, please click the unsubscribe link in each communication sent, or let us know by sending an email to info@aedpartner.nl. Alternatively, you may click the unsubscribe link in any electronic marketing communication sent by AED-Partner. Please note that, if you unsubscribe from marketing communications, you will continue to receive non-marketing communications regarding your account or your transactions with us.

We will also use your Personal Data to contact you in response to a direct enquiry or if you have signed up to receive communications on one of the Websites, such as the investor page, if available.

Does AED-Partner share the information collected with third parties?

AED-Partner may share your Personal Data with affiliated companies and sister companies within the group for the purposes set out in the table above. Your Personal Data may also be shared with AED-Partner's parent company, API Group, a company with its registered office at 1100 Old Highway 8, NW, New Brighton, Minnesota, United States.

In addition, AED-Partner will provide access to or share personal data with third parties on a need-to-know basis, including trusted service providers, consultants and subcontractors who have access to AED-Partner's facilities and systems or who provide services to AED-Partner, as well as with government authorities and others as required by law.

AED-Partner may share Personal Data with such third parties for the following purposes:

- To comply with AED-Partner's legal obligations, including compliance with tax and regulatory obligations, where data is shared with trade unions and works councils, and to respond to legal proceedings or a legitimate legal request from law enforcement authorities or other regulatory government authorities.
- To investigate suspected or actual illegal activities.
- To prevent bodily injury or financial loss.
- To perform web analytics on user interactions with our Website and Apps in order to improve our products and services; or
- To support the sale or transfer of all or part of our business or operations, including through bankruptcy.

We require external service providers to respect the security of the Personal Data they process on our behalf, and we only allow them to process your Personal Data for specific purposes and in accordance with our instructions.

Your Personal Data will also be managed and processed by our service providers in the United States, the Member States of the European Union, the United Kingdom, Switzerland, Canada, the United Arab Emirates, Asia and other jurisdictions within an appropriate legal and contractual framework, including, where applicable, the data transfer mechanisms required by applicable data protection legislation, as mentioned above.

How does AED-Partner secure Personal Data?

AED-Partner strives to ensure the security and integrity of Personal Data. AED-Partner has implemented appropriate physical, technical and administrative procedures to protect your Personal Data when it is stored in AED-Partner systems. However, due to the inherently open nature of the Internet as a global open communication medium, we cannot guarantee that the transfer of Personal Data to us is completely secure.

How long do we retain your Personal Data?

We retain your Personal Data only for as long as necessary for the purposes for which it was collected and to the extent permitted by applicable law, including for the purposes of meeting all relevant legal, regulatory, tax, accounting or reporting requirements. We may retain your Personal Data for a longer period in the event of a complaint or if it can reasonably be assumed that there is a possibility of disputes relating to our relationship with you.

In order to determine the applicable retention period for Personal Data, we take into account the amount, nature and sensitivity of the Personal Data, the potential risk of harm from unauthorised use or disclosure of your Personal Data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, as well as applicable legal, regulatory, tax, accounting or other requirements.

When the data is no longer required for the purposes of collection and/or processing, it will be deleted, archived or otherwise erased, where applicable.

Your rights – How can you correct, amend or delete your information held by AED-Partner?

a) **For users not located in the EEA or the UK**: You may request access to, updating, correction, amendment or deletion of your Personal Data at any time. AED-Partner will use reasonable efforts to update and/or delete your Personal Data in a timely manner. In order to protect the user's privacy and security, AED-Partner will take steps to verify the user's identity before allowing the requested access or amendment.

b) **If you are located in the EEA, the UK or the United Arab Emirates, you have several rights in relation to the processing of your personal data, each of which is explained below.**

*You have the right to request a copy of the Personal Data we process about you. For your own privacy and security, we may require you to prove your identity before providing the requested information.

*You have the right to have incomplete or inaccurate Personal Data that we process about you corrected.

*You have the right to request the deletion of Personal Data that we process about you, but we are not required to do so if we need to retain such Personal Data in order to comply with a legal obligation or to establish, exercise or defend legal claims.

*You have the right to request restriction of the processing of your Personal Data if you believe that the data is inaccurate, our processing is unlawful, or we no longer need to process such data for a particular purpose, but we are unable to delete it due to legal or other obligations, or you do not want it to be deleted. In that case, we will mark stored Personal Data in order to restrict processing for certain purposes in accordance with your request, or otherwise restrict the processing.

*You have the right to receive the Personal Data we hold about you in a structured electronic format and to transfer such data to another data controller, if: (a) it is personal information that you have provided to us; (b) we process that data on the basis of your consent or for the performance of a contract with you; and (c) the data is processed by automated means. You also have the right to ask us to transfer such Personal Data directly to another data controller, where technically feasible. This right does not apply if it adversely affects the rights and freedoms of others.

*Because the legal justification for our processing of your Personal Data is our legitimate interest, you have the right to object to such processing on grounds relating to your particular situation. We will comply with your request unless we have compelling legitimate grounds for the processing that override your interests and rights, or if we need to continue processing your data for the establishment, exercise or defence of a legal claim.

***Withdrawal of consent.** If you have given consent to the processing of your Personal Data, you have the right to withdraw your consent at any time, free of charge. This also includes unsubscribing from marketing messages where we previously requested your consent for this purpose.

You do not have to pay a fee to access your Personal Data or to exercise any of your other rights, but we may charge a reasonable fee if your request is unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

Please also note that we may need to request specific information from you to help us confirm your identity and ensure your right of access to your personal data, or to exercise other rights. This is a security measure to ensure that no Personal Data is

disclosed to any person who is not entitled to receive it. We may also ask you for further information in relation to your request in order to respond more quickly.

We aim to respond to all legitimate requests within one month. It may sometimes take longer than one month if your request is particularly complex or if you have submitted several requests. In this case, we will notify you and keep you informed.

You may exercise your rights by contacting us at info@aedpartner.nl.

For the Netherlands, you may contact the Dutch Data Protection Authority via the following link.

If you are located in the European Economic Area (EEA), or if the issue about which you wish to complain occurred in the EEA, please click here for a list of local data protection authorities in the EEA countries in which we operate.

Please note: the above rights apply only to Personal Data.

Failure to provide Personal Data

Where we are required by law to collect your Personal Data, or where we need to collect your Personal Data in accordance with a contract we have with you, and you fail to provide such personal data when requested, we may not be able to perform the contract we have entered into or are trying to enter into with you. This may apply if you do not provide the Personal Data we need to provide the services you have requested from us. In this case, we will have to cancel the provision of the relevant services to you, of which we will notify you.

a) **For all users of the Websites and Apps**:

To request access to, updates, corrections, amendments or deletion of your Personal Data, you may contact us by email.

Please note that, although we will assist you in protecting your Personal Data, you are responsible for protecting your passwords and other login credentials.

What should you understand about third-party links that may appear on this Website?

In some cases, AED-Partner may provide links to websites that are not operated by AED-Partner, which AED-Partner will use reasonable efforts to identify as such. AED-Partner does not manage such third-party websites and cannot be held responsible for the content or privacy practices of other websites if you click through and leave the website operated by AED-Partner. Furthermore, AED-Partner is not responsible for the handling

of information about you collected by third-party websites or platforms and cannot guarantee the security of the personal data you provide or that is collected by such websites. When you leave our Websites, we recommend that you read the privacy statement of every website you visit.

Cookies and similar technologies

Cookies are small text files placed on your device to store data that can be retrieved by a web server in the domain that placed the cookie. We use cookies and similar technologies.

What additional information should specific users know?

Parents, guardians and children: Our Websites are intended for visitors who are at least 18 years old or have reached the age of majority in the jurisdiction of their residence. AED-Partner does not knowingly request information from, or market products or services to, children. If you do not meet the age requirements above, please do not enter your Personal Data on this or any other AED-Partner Website.

U.S. users: AED-Partner does not collect Social Security numbers through its Websites.

How can AED-Partner amend this Privacy Statement?

As AED-Partner expands and improves its Websites, or as legal requirements change, it may be necessary to update this Privacy Statement. If we decide to update this Statement, we will inform you of changes to the processing activities by means of a notice on the homepage of our Websites before such changes are implemented. The date of the latest version is displayed at the bottom of the Statement.

How can you contact AED-Partner?

You can contact AED-Partner by sending an email to info@aedpartner.nl.

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